

EMPLOYEE ASSISTANCE PROGRAM

FY 2019 MIIA REWARDS TRAINING LIST

You may request seminars and trainings for employees and/or supervisors. They are typically 1 to 2 hours in length and can be adapted to meet your specific needs. Please call the EAP at 800-451-1834 to request any of the trainings on this list.

EMPLOYEE TRAININGS

- Civility and Inclusion: Essential Ingredients for the Healthy Workplace
- Creating the Respectful Workplace: Meeting Halfway
- Cultural Awareness and Diversity
- Customer Service Excellence: Reaching Down Deep
- Dealing with Difficult People: Enhancing Your Interpersonal Skills
- Department of Transportation (DOT) Drug and Alcohol Education for Employees
- Drawing a Line: Boundaries in the Workplace
- Embracing Stress: The New Science of Stress
- Expert Communication: Skills for Working Effectively with Others
- From Private to Public Sector: Navigating the Transition
- "I Pay Your Salary": Responding to Difficult Situations with the Public
- Negotiating Workplace Conflict
- Managing Driver Fatigue
- Managing Job-Related Fatigue
- Overcoming Departmental Divisions
- Riding the Waves of Workplace Uncertainty and Change
- Social Media Awareness in the Workplace
- The Continuous Growth Mindset
- The Opioid Epidemic: What Employees Need To Know
- Working in the Multigenerational Workplace
- Workplace Discrimination and Harassment Awareness

MANAGEMENT TRAININGS

- Anger Management: When Tempers Flare
- Best Practices in Meeting Facilitation
- Bring Out the Best in People: Positive Management Techniques
- Communicating So Employees Will Listen
- Creating the Respectful Workplace: Meeting Halfway
- Critical Incidents: Developing Your Crisis Management Skills
- Drug and Alcohol Awareness: What Managers Need to Know
- DOT Mandated Drug and Alcohol Training for Managers and Supervisors
- Harassment Prevention Awareness: What Managers Need to Know
- Management Training for the New Manager
- Managing the Multigenerational Workforce
- Managing the Troubled Employee
- Performance Discussions: Timely Feedback and Performance Appraisals
- Problem to Productive: Effectively Managing Challenging Employees
- Solutions to the Challenges of Shift Work
- The Opioid Epidemic: What Managers Need To Know
- Workplace Uncertainty and Change: Managing Through Change
- Workplace Violence Prevention Awareness

Call 800-451-1834 or

To request training go to:

<https://allonehealth.com/MIIAEP/>