

Understanding the Importance of Mental Health in the Workplace

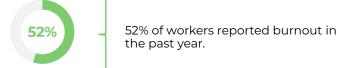
Creating a workplace that supports mental health is essential for employee well-being and productivity. This guide provides actionable steps for organizational leaders to promote mental health, communicate effectively, and foster a supportive work environment.

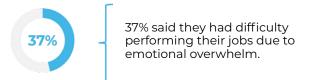
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# The Impact of Mental Health on Employees

 A recent poll by the National Alliance on Mental Illness (NAMI\*) revealed that employees who are uncomfortable discussing mental health at work are more likely to experience burnout





- Mental health challenges can manifest as changes in performance, attendance, mood, and overall attitude.
- As an organizational leader, it's crucial to acknowledge these challenges and foster a culture of open communication about mental health to improve well-being and productivity.

Source: The 2024 National Alliance on Mental Illness (NAMI) Workplace Mental Health Poll



## How Leaders Can Support Mental Health in the Workplace

## COMMUNICATE OPENLY ABOUT MENTAL HEALTH

- Introduce mental health topics through resources like:
  - · Stress reduction training
  - Articles and videos on mental health and well-being
  - Workshops or webinars led by Assistance Program staff on topics like:
    - · Mental Health in the Workplace
    - · Substance Use Disorder
    - · Busting Myths About Mental Illness
- By openly discussing mental health, you create an environment where employees feel more comfortable seeking help.

## **EDUCATE EMPLOYEES ON AVAILABLE RESOURCES**

- Ensure employees are aware of the mental health benefits offered, including counseling and treatment services.
- When employees know what resources are available, they are more likely to seek help early, which can prevent long-term performance or attendance issues.

#### PROMOTE YOUR ASSISTANCE PROGRAM

- Highlight your Assistance Program benefits regularly. Employees are more likely to use services if they are:
  - Confidential and independent from their employer
  - Free to access
- According to NAMI, 51% of employees would utilize mental health services if they were free, confidential, and outside of employer oversight.
- Assistance Program benefits include work-life resources and referrals in addition to counseling.



## Addressing Mental Health Concerns with Employees

### RECOGNIZE THE SIGNS OF MENTAL HEALTH ISSUES

- Be alert to changes in an employee's:
  - **Performance** (e.g., decreased productivity)
  - Attendance (e.g., frequent absences)
  - Mood or attitude
  - Presentation (e.g., change in appearance)
- These could indicate mental health struggles.
   Addressing these signs early can help prevent more severe issues.

#### **HAVE ONE-ON-ONE CONVERSATIONS**

- When you notice concerning changes in an employee, consider having a one-on-one conversation. Express your genuine concern for their well-being.
  - Focus on their overall health, not just work performance.
  - Encourage them to utilize available resources, such as your Assistance Program.
- If you're unsure how to start the conversation, don't hesitate to reach out to your Assistance Program for guidance and support.



## Creating a Positive Workplace Culture Around Mental Health

#### **FOSTER A SUPPORTIVE ENVIRONMENT**

- Encourage a culture of openness where mental health is discussed without stigma.
- Regularly promote wellness activities and mental health initiatives within the workplace.
- Offer stress management programs and ensure employees know they can reach out for support without judgment.

#### **PROVIDE ONGOING SUPPORT**

- Regularly check in with employees, especially those who have shown signs of distress or burnout. Offer continual support to ensure their well-being.
- Keep reminding employees about the resources available to them, including mental health services and work-life support.

### Summary: Steps for Leaders to Support Mental Health in the Workplace

**COMMUNICATE OPENLY** about mental health with training and educational resources.

- PROMOTE MENTAL HEALTH RESOURCES like your Assistance
  Program and benefits to ensure employees know what support
  is available.
- HAVE PROACTIVE ONE-ON-ONE CONVERSATIONS with employees when you notice changes in performance or attitude.
- FOSTER A SUPPORTIVE AND OPEN CULTURE that encourages employees to seek help and discuss their mental health needs.

#### **REMEMBER**

By addressing mental health in the workplace, you not only support your employees' well-being but also create a more productive, supportive, and positive work environment.

By following these steps, leaders can make a meaningful impact on the mental health of their teams and create a healthier, more resilient workplace.

### We're here to help!

Prioritize mental health at work, contact your Assistance Program for support.