

# Legal and Financial Services

Employees and family members are eligible to receive legal and financial consultation for an unlimited number of issues at no cost. 24/7 access is also available to a secured site for information, resources and personal documents.

## Legal Services

Support is available for any legal need including:

- Document Preparation
- Civil/Consumer/Criminal Issues
- Domestic/Family Disputes
- Real Estate
- Landlord/Tenant
- Motor Vehicle
- Immigration
- Estate Planning
- Will Preparation
- Mediation

Services include initial assessment, and then an initial **60-minute in-office or phone consultation** regarding the issue. If additional assistance is needed and the attorney is retained, the employee or family member will receive a 25% discount on continued services.

## Financial Services

Support is available for any financial need including:

- Referrals to CPAs, CFPs and Credit Counselors
- Credit Counseling
- Debt Management
- Retirement
- Lease/Purchase Issues
- College Funding
- Financial Planning

Services include initial assessment and phone consultation regarding the issue.

## Document Preparation

Tools and resources are available for multiple legal and financial needs including:

- Will Preparation
- Complaint Letters
- Deeds
- Living Trusts
- Personal Service Agreements
- Home Financing
- Personal Financing
- Investment
- Retirement
- Leases

Services include **Do it Yourself** document preparation with online legal and financial resources, as well as **Document Assistance** services at a reduced fee.

Request legal and financial services by calling the EAP toll-free at **855-RSL-HELP (855-775-4357)**, or go to the employee landing page <http://rqli.acieap.com> to register for access to the member portal, using your company code RSLI859, for legal and financial resources.

EAP services are provided by ACI Specialty Benefits, under agreement with Reliance Matrix.

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