

MIIA REWARDS TRAINING LIST

You may request seminars and trainings for employees and/or supervisors. They are typically 60-90 minutes in length and can be adapted to meet your specific needs.

CLICK HERE to submit an Employee Assistance Program training request form.

EMPLOYEE TRAININGS

- | | |
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| <input type="checkbox"/> Adjusting Through COVID: A Moment in Time | <input type="checkbox"/> Emotional Intelligence at Work |
| <input type="checkbox"/> Civility and Inclusion: Essential Ingredients for the Healthy Workplace | <input type="checkbox"/> Expert Communication: Skills for Working Effectively with Others |
| <input type="checkbox"/> Compassion Fatigue: Resiliency for Caregivers | <input type="checkbox"/> From Private to Public Sector: Navigating the Transition |
| <input type="checkbox"/> Continuous Growth Mindset | <input type="checkbox"/> "I Pay Your Salary": Responding to Difficult Situations with the Public |
| <input type="checkbox"/> Cultivating Mindfulness in Everyday Life | <input type="checkbox"/> Managing Driver Fatigue |
| <input type="checkbox"/> Cultural Awareness and Diversity | <input type="checkbox"/> Mental Health Awareness |
| <input type="checkbox"/> Customer Service Excellence: Reaching Down Deep | <input type="checkbox"/> Negotiating Workplace Conflict |
| <input type="checkbox"/> Dealing with Difficult People: Enhancing Your Interpersonal Skills | <input type="checkbox"/> The Opioid Epidemic: What Employees Need To Know |
| <input type="checkbox"/> Deescalation Techniques for Municipal Employees | <input type="checkbox"/> Overcoming Departmental Divisions |
| <input type="checkbox"/> Drawing A Line: Boundaries in the Workplace | <input type="checkbox"/> Riding the Waves of Workplace Uncertainty and Change |
| <input type="checkbox"/> Embracing Stress: The New Science of Stress | <input type="checkbox"/> Social Media Awareness in the Workplace |
| <input type="checkbox"/> Embracing the New Normal | <input type="checkbox"/> Working in the Multigenerational Workplace |
| | <input type="checkbox"/> Workplace Discrimination and Harassment Awareness |



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MANAGEMENT TRAININGS

- | | |
|---|--|
| <input type="checkbox"/> Anger Management: When Tempers Flare | <input type="checkbox"/> From Problem to Productive: Effective Management of Challenging Employee Situations |
| <input type="checkbox"/> Best Practices in Meeting Facilitation | <input type="checkbox"/> Harassment Prevention Awareness: What Managers Need to Know |
| <input type="checkbox"/> Bring Out the Best in People: Positive Management Techniques | <input type="checkbox"/> Management Training for the New Manager |
| <input type="checkbox"/> Communicating So Employees Will Listen | <input type="checkbox"/> Managing the Multigenerational Workforce |
| <input type="checkbox"/> Creating the Respectful Workplace: Meeting Halfway | <input type="checkbox"/> Managing the Troubled Employee |
| <input type="checkbox"/> Critical Incidents: Developing Your Crisis Management Skills | <input type="checkbox"/> The Opioid Epidemic: What Managers Need To Know |
| <input type="checkbox"/> Dealing with an Angry Public in a Post-Covid Environment: Best Practices for Municipalities | <input type="checkbox"/> Performance Discussions: Timely Feedback and Performance Appraisals |
| <input type="checkbox"/> Department of Transportation (DOT) Mandated Drug and Alcohol Training for Managers and Supervisors | <input type="checkbox"/> Psychological First Aid for Managers and Supervisors |
| <input type="checkbox"/> Diversity Awareness: Moving Towards a Bias Conscious Future | <input type="checkbox"/> Solutions to the Challenges of Shift Work |
| <input type="checkbox"/> Drug and Alcohol Awareness: What Managers Need To Know | <input type="checkbox"/> The Healthy Employee, The Healthy Employer |
| | <input type="checkbox"/> Workplace Uncertainty: Managing Through Change |
| | <input type="checkbox"/> Workplace Violence Prevention Awareness |

