# Virtual Counseling

Your assistance program offers virtual counseling as well as traditional in-person counseling, to ensure everyone has fast, effective and easy access to mental health support.



Whether you're looking for mental health support, dealing with change, trying to build self-awareness, working through relationship issues, managing a personal challenge, or simply wanting to talk, **your assistance program is here to help**.

#### Services Are:

#### • Professional & Private

All counseling is provided by Master's Level Clinicians and all information is confidential and HIPAA-compliant.

#### Convenient & Accessible

Request support anytime by phone, online, or member portal with live chat.

#### Free to Get Started

Short-term counseling sessions are included in your assistance program benefits at no additional charge.

#### Available to Family Members

The assistance program is open to family members too.

#### Personalized

Our team of care connectors will make sure you are matched with a provider and counseling support that fits your needs.

### How to Request Virtual Counseling Support:

- · Call 800-822-4847
- **Visit <u>lifeserviceseap.com</u>** and submit an online request form or login to your member portal for live chat support.

## **Receive care your way** with convenient options for

mental health support.



In-the-Moment
Counseling Support
Instantly connect to a clinician
by phone



Video Counseling Schedule a video session



**Telephonic Sessions**Schedule a telephonic session



LIFESERVICES EAP



**Contact LifeServices EAP**