

MEDICAL ADVOCACY REFERRALS

Through Your
AllOne Health Benefits

*Navigate Healthcare with
Expert Medical Guidance.*

Healthcare can feel overwhelming—complex bills, difficult decisions, and confusing insurance terms. Medical Advocacy connects you with a knowledgeable professional who helps you understand your options, navigate the healthcare system, and get the care you need — confidently and efficiently, all at no cost to you.

What It Is

Personalized support from Medical Social Workers who help you navigate medical systems, interpret information, and address care needs.

How It Works

- Speak with a trained Medical Social Worker
- Receive assistance with claims, bills, coverage, providers, and care transitions

What It Can Help With

- Insurance Questions
- Claims Support
- Provider Searches
- Hospital Discharge Planning
- Chronic Illness Support

Why It's Helpful

- Reduces confusion and stress
- Helps avoid unnecessary costs
- Saves significant time and energy

How To Get Started



Request Medical Advocacy Referrals in the **AllOne Health App**



Submit a request through the **Member Portal**



Or **call AllOne Health 24/7** and our team will help connect you

